

Whatever the size of your company, **DETACOL** provides a cloud based debt collection platform with a built-in profiling and risk management engine to determine the most effective means to communicate with your customers through SMS and Email to reclaim your unpaid bills.



DEBT COLLECTION MADE  
EASY THROUGH  
INNOVATIVE SOFTWARE

**Detacol allows you to take full control of your debt collection.**

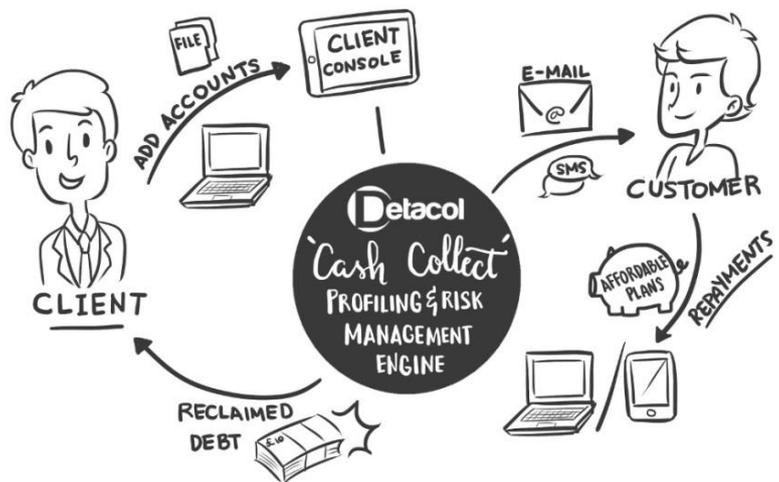
Our debt collection software platform enables your business to customise and tailor all messaging and web interfaces to your corporate branding and logo. You only pay for what you use. Therefore you only pay for the number of your customer accounts you want Detacol to process to retrieve outstanding debt.

## Key Benefits

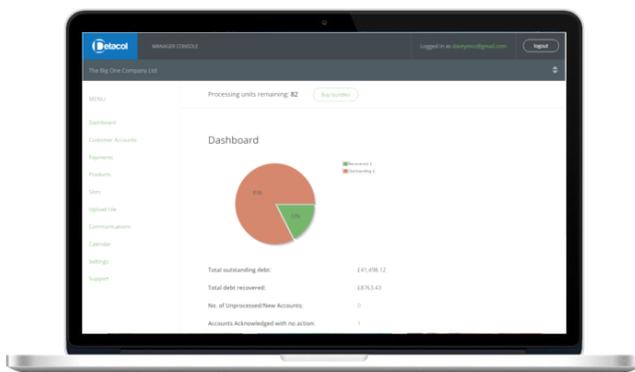
Avoid expensive and time consuming ways to collect debt from your customers. Avoid sending letters with the costs of postage, paper, envelopes, stationary, printing, labour and the delay of having post sent to an address that may or may not exist.

**Remove the need to have your staff wasting time call chasing your customers or having your calls ignored.**

With Detacol, we use SMS and Email to communicate with your customers. This way we can track if the SMS gets delivered. SMS are difficult to ignore so they will be read.



- Help you accelerate and streamline your Debt Recovery process.
- No Signup or up front licensing fees.
- No termination clauses or commitment clause.
- Secure cloud based technology, therefore no software to install or hardware to purchase.
- Ability to have multiple users.
- Bulk upload of account via csv file.
- You only pay for each customer account you want to process.



“Detacol helps you connect with your customers faster and instantly boost cash flow”

## Process includes:

- Determining if sufficient information about a customer is available.
- Risk segmentation.
- Assigning a communication strategy to your customer.
- Communicating directly with your customer.
- Monitoring your customer responses.
- Collecting payments or create affordable repayment plans through a web portal with your logo and company name.
- Returning reclaimed monies back to you, increased cash flow.

## Key Features

- Secure Technology to ensure you and your customers' data is protected.
- Fully automated communication platform.
- Affordable repayment plans options for customers with **Continuous Repayment Authority**.
- Online customer affordability repayment calculator.
- Full recovery life-cycle with inbuilt **workflow**.
- Fully responsive website that will allow your customers to easily make payments/setup plans from their phone within a couple of clicks. A web portal for your customer to make repayments with your company logo displayed.
- Communications easily tailored to your branding and tone, with emails sent from your corporate email address.
- Fully configurable **communication strategies** tailored to specific customer profiles.
- **MI Reporting**, with a dashboard to keep you abreast on the progress of recovery.
- Integrated **card payment** facility fully secure and **PCI compliant**.
- Detacol will analyse your customer responses and establish where possible trends and patterns and provide recommendations on the most effective communication strategies for your customers.



**Secure Reliable  
Technology Hosted  
On Amazon AWS**

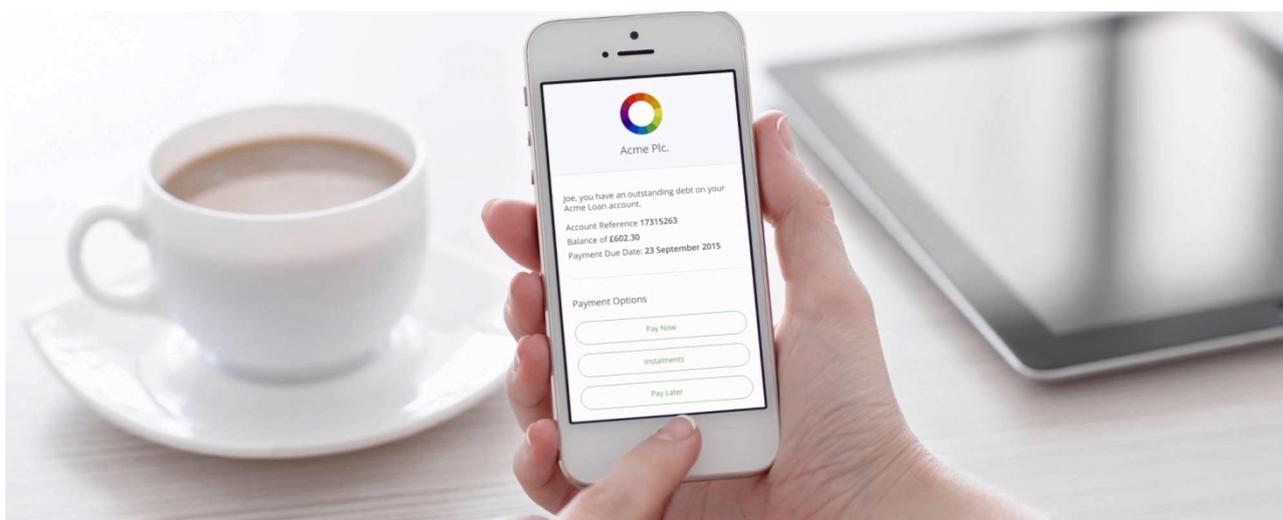
It is free to sign-up and register your company with Detacol. We only charge for each customer account you want to process.

You purchase a bundle of processing units suited to your needs. Each processing unit will allow Detacol to process each account. The more processing units you purchase in a bundle, the lower the costs per processing unit.

A full set of bundle prices can be found on our website [www.detacol.com](http://www.detacol.com)

## Help

Once you have signed up we will help you configure Detacol for your business and have you up and running in a very short space of time.



For More Information contact us via our website [www.detacol.com](http://www.detacol.com) to learn how we can help you accelerate and streamline your Debt Recovery process.

**[www.detacol.com](http://www.detacol.com)**

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